



Municipality of South Bruce

DWQMS Operational Plan
South Bruce



Veolia Water Canada

2 Quality Management System Policy

The Municipality of South Bruce (Owner) utilizes the services of Veolia Water Canada (Operating Authority) to operate and maintain the water supply and distribution system.

Together the Municipality of South Bruce and Veolia Water Canada are committed to:

- Providing the consumer with a consistent supply of clean, safe drinking water
- Complying with all applicable legislative and regulatory requirements
- Managing and operating the water supply system in a responsible manner in accordance with documented Quality Management System (QMS) policies and procedures
- Maintaining and continually improving its Quality Management System (QMS)

This Policy, along with the Operational Plan is communicated to each party in the following ways:

- Operating Authority (minimum once within the calendar year, either virtually or team meeting)
- Owner (minimum once within the calendar year, during the Management Review)
- Public (the Operational Plan is available for access to the public at any point during the year, via the Municipal Website, or hard-copy located at the Municipal Office)

Veolia Water Canada – Operating Authority Representatives

March 31, 2022

Marco Fontana Giusti
VP Municipal Water
Veolia North America, Canada

date

March 30, 2022

Scott Gowan
Project Manager
Veolia North America, Canada

date

Location: Google Shared Drive / DWQMS Requirements / DWQMS / Operational Plan / South Bruce

Rev. Level:	Date:	Change:	By:	Approved By:
Initial Release	Aug. 15, 2012	Release	DC Scott –QMS Rep.	S. Gowan - Veolia PM
Rev. 5	Mar. 30, 2022	Updated VP Municipal Water	B. McGarrity - QMS Rep.	S. Gowan - Veolia PM

Note: To be reviewed annually or when a QMS change occurs.